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Using Home Access Center

Home Access Center (HAC) is a browser-based student information system that allows you to view student registration, report card, attendance, course request, classwork, and scheduling information as it is entered in the school district’s database.

Home Access Center Menu

The menu options in the Home Access Center banner provide access to HAC's main pages. Clicking an icon displays a page with related tabs, each of which is a self-contained page of information on your student. For example, the \( \text{Grades} \) option displays a page with tabs on IPRs, Report Cards, and other subjects associated with grading. Clicking a tab displays the page indicated. Most HAC pages also include links that when clicked, display a window with additional details.

The following pages can be accessed using the menu options in the HAC banner.

<table>
<thead>
<tr>
<th><strong>Home</strong></th>
<th>Displays a student's attendance, scheduling, assignment, and discipline information for the current week. Previous and future weeks can also be displayed. Links are provided for viewing scores and other details on individual courses and assignments, accessing student fee information, and emailing teachers.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Week View</strong></td>
<td>Displays a month-view of the student's attendance, scheduling, assignment, and discipline information, as well as activities and events. Checkboxes are provided for configuring the type of information that displays, while buttons are included for changing the calendar to a daily or week view. Previous and future months can also be displayed.</td>
</tr>
<tr>
<td><strong>Calendar</strong></td>
<td>Displays links that can be created in the HAC building configuration to enable access to other resources within or outside the district.</td>
</tr>
<tr>
<td><strong>School Links</strong></td>
<td>Displays a month-view of the student's attendance that can be toggled to access all months within the current school year. A color legend identifies the type of attendance displayed. Place the mouse pointer over a day to view more detailed information on absences and tardies.</td>
</tr>
<tr>
<td><strong>Attendance</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Month View</strong></td>
<td></td>
</tr>
</tbody>
</table>
### Classes

**Classwork**
Displays course assignments, including the dates assigned, due dates, categories, potential points, and scores for the Gradebook assignments available in a class. When assignments are ordered by class, class average information is shown below the student's list of assignments.

Teachers can select whether an assignment and its score should be published for HAC. However, unpublished assignments may be included in the student's averages for a course.

**Schedule**
Displays the student's schedule for the entire year. Dropped courses may also be displayed. You can also select to display the list of requests for the next school year in a separate section at the bottom of the page. Links are provided for viewing detailed course information and sending emails to teachers.

### Grades

**Interim Progress Report (IPR)**
Displays the student's most recent interim progress report (IPR), including courses, marks, and comments for an IPR run based on information in the IPR data warehouse. If comments were entered for the student, a comment legend displays below the course information. In addition, you can select a different date from the dropdown to view any previous IPR run for the current year for which the data warehouse is available.

**Report Cards**
Displays information from the student's most recent report card run. The page lists marks, comments, and absences related to the student's courses or competencies. If comments were entered for the student, a comment legend appears below the report card information. In addition, you can select to view any previous report card run for the current year for which the data warehouse is available.

### Registration

**Demographic**
Displays the student's basic demographic information, including date of birth, gender, grade, building, house/team, counselor, contact information, student and guardian addresses and phone numbers, and transportation to and from school.
User Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>My Account</td>
<td>Allows guardians and students to change their HAC passwords and modify the</td>
</tr>
<tr>
<td></td>
<td>challenge questions that are asked when users forget their passwords.</td>
</tr>
<tr>
<td>UserVoice</td>
<td>Allows guardians and students to submit suggestions for improving HAC.</td>
</tr>
<tr>
<td>Logoff</td>
<td>Closes the current HAC session, and returns you to the Log On page.</td>
</tr>
<tr>
<td>Change Student</td>
<td>Allows guardians who have two or more students to display a pop-up window for</td>
</tr>
<tr>
<td></td>
<td>selecting another student.</td>
</tr>
</tbody>
</table>

View another student

If you are a guardian for multiple students, you can quickly change the student you are viewing.

1. In the Home Access Center banner, click **Change Student**.
2. On the Choose Your Student pop-up, select the student to display.
3. Click **Submit**.
Attendance Month View Page

The Attendance Month View page enables you to view your student's attendance during any month in the current school year. If your student was absent or tardy on a date, the day will display with a colored background. The Color Legend below the month indicates the type of attendance each color represents.

To display the Month View page, click Attendance on the HAC menu.

Change months

- To navigate from month to month in the current school year, use the < < > > arrows at the top left and right of the calendar.

View attendance details

- To view details for a date when your student was absent or tardy, move your pointer over the day. A tooltip displays the type of attendance entered by the office or teacher for the periods affected.
Calendar Page

The Calendar page provides a month view of the following information on your student:

- Class Assignments
- Class Events
- Activity Events

To display the Calendar page, click Home on the HAC menu, then click the Calendar tab.

Customize calendar information

- To hide or display the Filter pane, click the Filter icon.
- To include or exclude information on the calendar, check or uncheck the appropriate boxes in the Filter pane on the left.
- To collapse the pane’s Filters, Calendars, or Values section, click the section’s down symbol. To expand a collapsed section, click the section’s up symbol.

Change calendar views

- To display other months, use the arrows to navigate forward or backward a month at a time.
- To display the week view for the current week, click Week. To display other weeks in the calendar’s week view, use the arrows to navigate forward or backward a week at a time.
- To display the day view for the current day, click Day. To display other days, use the arrows to navigate forward or backward a day at a time.
- To return to the current month, week, or day in the above views, click Today.
Classwork Page

Use the Classwork page to view your student's assignments as they relate to either courses or competencies, depending on your display settings. This page only includes assignments and scores that teachers have selected to publish.

To display the Classwork page for courses (default view), click \texttt{Classes} on the HAC menu.

Quick View versus Full View

Two views have been provided for assignments. You can switch your view by clicking the appropriate button:

- \textbf{Quick View} - Displays basic assignment information to help you get an at-a-glance view of upcoming assignments and how your student scored on completed assignments.
- \textbf{Full View} - Displays additional fields related to averaging assignment scores so you can see more detail about your student's average for the class.

View assignments by class

1. If you have an option to select Course or Competency Groups, select Course.
2. Enter selections in the following fields: Report Card Run, Show, and Order by.
3. Click \texttt{Refresh View}.
4. If needed, select a Marking Period, then click \texttt{Continue}.

View assignments by due date

1. In the Order by field, select Date Due.
2. Click \texttt{Refresh View}.

View course detail

- Click the link in the course header for the course you want to view. The pop-up displays the course code, name, building, department, teacher, room, periods, days, and marking periods. The link only displays if you have selected to order assignments by Class.

View course attachments

- Click the link in the course header for the course you want to view. The pop-up includes a link to any attachments the teacher may have added for the course.

View assignment score detail

- Click the assignment link for the assignment you want to view. A window displays the course, assignment description, category, date assigned, due date, points, weight, and extra credit information for the assignment. You can also position the mouse pointer on an assignment to display a summary of this data in a tooltip. If appropriate, the window also displays scores and competency information, including the rubric used to grade the assignment. In addition, you can access any attachments the teacher may have added for the assignment.
Demographic Page

The Demographic page includes the following sections listing information on your student:

- **Demographic** - Basic data, such as the student's name, birth date, counselor, building, gender, grade, language, and homeroom teacher.

- **Transportation** - Information on the student's transportation arrangements to and from school.

- **Contacts** - Student and guardian information, including addresses and phone numbers.

- **FERPA** - A list showing the student's settings regarding the release of information under the Family Educational Rights and Privacy Act (FERPA).

To display the Demographic page, click Registration on the HAC menu.
**Interim Progress Report Page**

The Interim Progress Report page displays your student's most recent Interim Progress Report (IPR), if available. The report includes the student's courses and descriptions, class periods, teachers, rooms, interim progress marks, and comment codes. The legend at the bottom of the page provides a key to the comments entered for your student.

To display the Interim Progress Report page, click Grades on the HAC menu.

**View IPR details**
- To view additional details on a course, click its description link to display the Home Access Course window.

**View previous IPRs**
- To display an IPR from an earlier period, select the date in the View the Interim Progress Report for Reporting Period field. This field displays only if another IPR is available.
Report Card Page

The Report Card page displays your student's most recent report card, if available. The report includes the student's courses and descriptions, class periods, teachers, rooms, credits attempted and earned, rank information, attendance, grades, and comment codes. A grading scale is provided to explain certain marks, while the legend at the bottom of the page provides a key to the comments your student has received.

To display the Report Card page, click Grades on the HAC menu, then click the Report Card tab.

View report card details

- To view additional details on a course, click its description link to display the Home Access Course window.
- If a mark displays as a link, click the link to display the Classwork window. The window lists assignment dates, scores, points for classwork, and classwork average information.

View previous report cards

- To display a report card from an earlier period, select the period in the View the Report Card for Reporting Period field. This field displays only if another report card is available.
Schedule Page

The Schedule page displays your student's schedule for the current school year. Classes that your student has dropped display at the bottom of the list with a Dropped status. This page also displays a list of the course requests for the next school year.

To display the Schedule page, click Classes on the HAC menu, then click the Schedule tab.
School Links Page

The School Links page displays links to other resources offered by your student's building. This is where you can access the link to **PTC Wizard** which is the parent-teacher conference scheduler.

To display the School Links page, click **Home** on the HAC menu, then click the **School Links** tab.

Access a linked resource

- To access a resource listed on the page, click its link.
Week View Page

The Week View page displays the following information for your student:

- Scheduling
- Assignments
- Attendance

You can view information for the current week, as well as previous and future weeks in the current school year. In addition, you can use the page's links to access detailed information on these records.

To display the Week View page, click Home on the HAC menu.

View class schedules

- To view your student's class schedule for a specific day of the week, click the day's link above its column. For example, to display Monday's classes on the Schedule window, click Monday. The window lists periods, times, courses, teachers, and rooms.
- To view your student's complete schedule, click View Full Schedule to display the Schedule page. Besides the schedule of all courses in the current school year, the page lists requests for the next school year. For more information, refer to the Schedule Page topic.

View other weeks

- To display the week view for other weeks, use the arrows to navigate forward or backward a week at a time. To return to the current week, click Today.

Display course details

- To view additional details on a course, click its description link in the Class column to display the Course window. The window lists the course, building, department, teacher, room, class periods, days, and marking periods.

Display detail for assignments

- To view additional details on an assignment, click its description link to display the Assignment (untitled) window. The window lists the course, assignment, category, dates assigned and due, total points, weight, extra credit, and description. You can also position the mouse pointer on an assignment to display a summary of this data in a tooltip. If appropriate, the window also displays scores and competency information.
**UserVoice**

UserVoice enables you to submit ideas to the full community of Home Access Center (HAC) users for developing new software features. You can also vote for proposals submitted by other guardians and students, both in your district and elsewhere. Voting in UserVoice helps prioritize suggestions for improving HAC, which in turn enables PowerSchool to determine the enhancements users would most like to see.

The rules on voting are simple. Guardians and their students share a total of 10 votes. You may apply up to three votes in favor of any given proposal, or you may spread your support around by using just one vote per idea. The choice is yours.

Once an idea is accepted by PowerSchool's Product Management, all votes assigned to the proposal will be returned to users for voting on other ideas.

Besides being able to propose and vote for ideas in UserVoice, you can:

- Post comments in response to the ideas submitted.
- Change your votes, either to support new ideas or in response to feedback from other users.
- Update your profile to receive email notifications.

**Prerequisite:** You must have an email address stored in eSchoolPLUS to access UserVoice. If not, contact your district.

1. Click the UserVoice icon at the top of any HAC page.
2. In the UserVoice page, click the Take me to UserVoice link.
3. In UserVoice, use the links and buttons to post and vote on ideas, enter comments, update your profile, and perform other functions.
4. Click Sign out in the upper right-hand corner of any page to exit UserVoice, then click OK to close the browser session.
**My Account**

Use the My Account option to view your account data. Your account data includes your user name, address, email address, and the last date and time that you accessed Home Access Center.

Additionally, you may be able to change your password and enter challenge questions to be used if you forget your username or password.

To display this page, move your pointer over your user name in the Home Access Center banner. Then, select **My Account**.

**What are challenge questions?**

Challenge questions are used to verify your account information if you need to reset your password. The Log On page has a Forgot My Username or Password link. When you click the link, an email including a link to reset your password will be sent to the email address provided to the school district. When you click the link in the email, you will be prompted to answer your challenge questions.

**Create challenge questions**

The first time you log into HAC, you will be asked to enter challenge questions and answers. You may also be asked to create challenge questions the first time you log in if your school district has just implemented challenge questions.

1. In a Question field, enter the text for the question you want to answer.
2. In the Answer field, enter the text for your answer. If you use any capital letters, they will not be required when you answer a question later, for example, with the name of a pet or school.
3. Repeat steps 1-2 until you have entered all questions and answers.
4. Click **Continue to Home Access Center**.

**Change your challenge questions**

1. Log on to Home Access Center.
2. Move the pointer over your user name in the banner. Then, click **My Account**.
3. In the Challenge Questions section of the My Account page, make changes to your questions and answers as needed.
4. Click **Update Challenge Questions**.

**Change your password**

The following procedure describes how to change your password in Home Access Center.

1. Log on to Home Access Center.
2. Move the pointer over your user name in the banner. Then, click **My Account**.
3. In the Change Password section of the My Account page, enter your current password in the Old Password field.
4. In the New Password field, enter your desired password. A black dot displays in place of each character you type.
**Recommendation:** Use a mix of character types - upper and lower case letters, numbers, and symbols. To keep your password secure, do not use something easy to guess, such as your child's nickname or birth date.

5. In the Confirm New Password field, enter your new password again. A black dot will display in place of each character you type.

6. Click **Change Password**. Your password will be updated and the following message displays above the password fields: Your password has been changed successfully.

**Forgot your user name or password**

The Log On page includes a **Forgot My Username or Password** link that you can click if you need to reset your password. When you click this link, the **Forgot Username or Password** page displays, allowing you to request to reset your login information.

To reset your login information, you will be required to answer challenge questions. If you have not previously defined challenge questions for Home Access Center, you need to contact your school district to reset your password.

1. On the **Forgot Username or Password** page, enter either:
   - Your Home Access Center username.
   - The email address you supplied to your school district in your contact information.

2. Click **Submit**.

3. Check your email for a “Reset your Home Access Center password” message from the district. If you do not receive an email, contact your school district.

4. In the **Reset your Home Access Center password** email, click the **Reset your Home Access Center password** link.

5. On the **Challenge Questions** page, answer the challenge questions to restore access to Home Access Center.

6. Click **Continue**.

7. If you answered the challenge question(s) correctly, the **My Account** page displays. If you do not answer the challenge questions correctly, you may try again or contact your school district for assistance.

   If you also forgot your username, refer to the **Logged in as** field on the **My Account** page.

8. In the **Change Passwords** section of the **My Account** page, enter the new password for your Home Access Center account login, confirm the new password, then click **Continue to Home Access Center**.

   **Recommendation:** Use a mix of character types - upper and lower case letters, numbers, and symbols. To keep your password secure, do not use something easy to guess, such as your child's nickname or birth date.